

Refund Policy

- No cash refunds. Refunds will be issued by a WARC check if paid by cash or check, or refunded on credit card if paid originally by credit card.
- Refunds will be paid in accordance with the Recreation Board Meeting expense schedule -2nd Wednesday of each month.
- There will be a \$5 administrative fee for all refund requests.
- Full refunds will be issued for programs cancelled by WARC.
- No refund will be granted after the start of a program except in the case of injury or illness. Written documentation from a physician will be required.
- Refunds for trips will only be issued if you find a replacement or if the trip is cancelled by WARC. Please check with us because we may have a waiting list.
- Participants will not receive a refund for mix-up of locations or buildings. Participants are responsible for asking for directions before the course/trip begins if they do not know where the building/location is. Directions are available to all program locations by contacting 244-3512 or on our website at **www.windsorrec.com**
- Refunds for sport programs will only be issued if WARC cannot accommodate your child in the appropriate age/ qualified sport group prior to the start of the season